FAB

25
— YEAR —
WARRANTY



FAB

25 YEAR WARRANTY

FAB warrants its FAB quartz and mineral stone slabs to be free of manufacturing defects from the date of installation for a period of twenty-five (25) years. This warranty is limited to the original purchaser of the installation and is non-transferable.
All decisions regarding this warranty are at the sole discretion of The Company. No representative, dealer, sales person, distributor, fabricator or other person are authorized to make any warranty or promises on behalf of FAB with respect to FAB quartz and mineral stone slabs.
If it is determined by The Company that FAB quartz slabs and mineral stone slabs failed due to a manufacturing defect, The Company will, at its sole discretion, repair or replace such materials and an exact color match is not guaranteed.

Terms & Conditions

This warranty applies only to FAB quartz and mineral stone slabs that have been permanently installed for interior use and have not been moved from their original installation.
This warranty applies only to materials that have been maintained according to FAB "Care and Maintenance Guidelines". To request service under this warranty you must contact us within thirty (30) days of failure. Please also have your proof of purchase available.

What is not covered under this warranty?

- Materials and/or services that have not been paid for in full.
- Product that has been moved from its original installation location.
- Defects that were visible at the time of fabrication and were not avoided during fabrication. Fabricators are required to perform a visual inspection of all materials prior to fabrication and again prior to installation.
- Product installed in any outdoor application.
- Product used as flooring material. Improper use or abuse including but not limited to, damage from mishandling of the product, damage from excessive heat or uneven exposure to weather conditions, physical or chemical abuse and damage from improper care and maintenance.
- Chips at edges or other areas caused by impact damage.
- Seam appearance and performance, adhesives, caulk, or other accessory items. Once the product is installed, the two main reasons for seam separation or cracking are the shifting or movement of the substrate, cabinets or foundation, and thermal shock. Thermal shock can occur when a hot pan, dish or other receptacle or object is left on the countertop for more than a brief period. Trivets or hot pads should always be used. These issues are not considered material defects and are subject to proper care and maintenance by the owner.

  FAB quartz and mineral stone slabs are scratch resistant but not scratch proof. Proper care must be exercised including the use of a cutting board as part of your care and maintenance.
- Chemical damage.
- Creative use of the material such as thermal bending or curving. Routine maintenance including but not limited to, minor conditions such as removing stains and water spots by following the techniques specified in the FAB "Care and Maintenance Guidelines".
- "Honed" finishes or finishes that have been altered.
- Damage caused by dry cutting or dry polishing.
- Temporary marks such as metal marks, fingerprints or other signs of daily living.
- Material that has been reduced in thickness.
- Failures due to fabricators/installers not following proper fabrication and installation procedures. Improper fabrication and/ or installation is the sole responsibility of the fabricator and/or installer. Securing mechanical fasteners directly into the material.
- Failures due to inadequate support for the installation.
- Transportation, freight, tear out, demolition in any form, disposal and re-installation, fabrication or associated cost beyond the cost of the product.

- Damage caused by the installation of sinks.
- Any other cost incurred including but not limited to painting, plumbing, electrical, tile, cabinets, flooring etc. that may be necessary to modify, remove and or replace in the process rectifying a manufacturing defect covered under this warranty.
- Natural variations in the color, size, shape and distribution of the pattern of the natural quartz or the natural variations in background tone. These are the inherent characteristics of the product. Color samples provided to consumers, dealers and fabricators are only representative and not an exact replication of what will be installed in your home.
- Spots or blemishes on mono colors smaller than an 2 cm and on multi colored materials smaller than 2.5 cm diameter. A certain level of spots or blemishes are inherent in the manufacturing process and do not affect FAB's structural integrity or performance therein.
- Any failures due to inadequate support for the installation. This includes overhangs in excess of the recommendations provided by The Company which are inadequately supported.
- The Company is not responsible for damage or injury caused in whole or in part by acts of God, job site conditions, architectural/ engineering design, structural movements, acts of vandalism, or accidents.
- The Company shall not be responsible in either contract or tort for any loss of direct, indirect, consequential, incidental, special, exemplary, or punitive damages arising out of the use or the inability to use the products covered by this warranty.

THE FOREGOING IS THE COMPLETE WARRANTY FOR FAB QUARTZ AND MINERAL SLABS AND SUPERSEDES ALL OTHER WARRANTIES AND REPRESENTATIONS, WHETHER ORAL OR WRITTEN. EXCEPT AS EXPRESSLY SET FORTH ABOVE, NO OTHER WARRANTIES ARE MADE WITH RESPECT TO FAB QUARTZ AND MINERAL STONE SLABS AND THE COMPANY EXPRESSLY DISCLAIMS ALL WARRANTIES NOT STATED HEREIN, INCLUDING, TO THE EXTENT PERMITTED BY APPLICABLE LAW, ANY WARRANTY THAT MAY EXIST UNDER NATIONAL, STATE, PROVINCIAL OR LOCAL LAW INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SOME STATES OR OTHER JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES, SO THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU.